

# Child and Adolescent Health Service



## Our Vision, Mission and Values

### Vision

All young people and children of Western Australia will have access to the highest quality health services.

### Mission

To provide a state wide health service for children which is supported by clinical research and education, and promotes the wellbeing of the community.

To advocate on health issues on behalf of the children of Western Australia and their families/carers.

To provide an environment and culture of care and protection for children and young people.

### Values

**Excellence** in the provision of care for the children of WA.

**Honesty** in communication, seeking mutual understanding and acting with integrity at all times.

**Respect** for each other, the patients, their family, carers and the community by preserving individual dignity and supporting the right of all to make choices.

**Caring** by listening, showing kindness, compassion and understanding, support and loyalty.

**Teamwork** by involving the patient, carer and family in care, cooperation of team members and effective communication.

### Key Goal Areas

1. To support improved delivery of cost effective statewide children's health care services in collaboration with service providers.
2. To develop and support strategies which provide an environment and culture of care and protection for children and young people.
3. To foster and integrate a culture of clinical and corporate governance to ensure the best possible outcomes for patients.
4. To improve education services to ensure that current and future health care providers have the appropriate skills and knowledge.
5. To support research that ensures the provision of evidence-based health services.
6. To introduce appropriate technologies and procedures that facilitates best practice clinical care and management of the organisation.
7. To foster an organisational culture where staff feel supported and valued.
8. To establish and maintain an environment for patients and staff which minimises risk and emphasises safety and quality as the norm.
9. To develop and support strategies which emphasise the promotion of good health and the prevention of illness.
10. To build and maintain the confidence of GPs, other service providers and the community in the quality and integrity of our services.
11. To work with other service providers in ensuring a smooth transition for our adolescent patients from CAHS to adult services.

**Dr Robyn Lawrence**

Executive Director

Child and Adolescent Health Service

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