

# Child and Adolescent Health Service



## Our Vision, Mission and Values

### Vision

The Child and Adolescent Health Service's vision is:

*Supporting families, carers and communities to improve and protect the health of Western Australian children and young people by providing safe, high quality, accountable and sustainable health services.*

### Mission

The objectives of the CAHS is to provide a health service for children and young people which is supported by clinical research and education, and promotes wellbeing through health promotion, early identification and intervention, patient centred and family focused approaches, and a continuum of care across primary, secondary and tertiary health services.

### Values

The values that underpin the CAHS are:

- **Excellence** in everything that we do.
- **Honesty and Integrity** in communication, seeking mutual understanding and acting with integrity at all times.
- **Respect** for each other, consumers, their families and the community by preserving individual dignity, supporting choices and valuing **Diversity**.
- **Caring** by listening, showing kindness, compassion, understanding, support and loyalty.
- **Teamwork and Partnership** by involving the patient and family in care, cooperation within teams, and collaboration with other government and non-government agencies and the communities that we service.
- **Accountability** for all our actions towards patients/clients, colleagues and communities.

### Our Principles

#### *Child-focused*

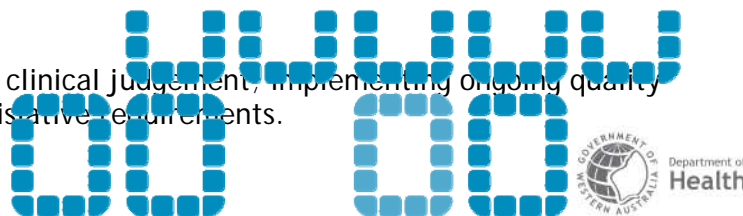
Services recognise and consider the child's rights and goals, and are tailored to support the child's strengths and needs.

#### *Family centred practice*

Best outcomes for children and young people will be achieved when services work respectfully and in partnership with their carers. Parents and families have the principle responsibility for the care and development of their children and young people and, wherever possible, should be supported and strengthened in their role.

#### *Best practice*

Utilising research, evaluation, peer review and clinical judgement, implementing ongoing quality improvement; and complying with relevant legislative requirements.



*Community-focused*

Effective and sustainable service responses are provided when services work in collaboration and partnership with the communities in which they are located to identify needs and priorities.

*Respect for diversity*

Acknowledging that diversity includes a range of social, economic, cultural and religious factors relevant to the child.

*Continuum of care*

Including promotion and prevention, early identification, intervention and self-management.

*Equity and access*

Children with similar needs receive the same level of service within a flexible framework.

*Equitable distribution of resources*

Allocating resources to reflect both individual and population based needs.

*Collaboration*

Delivering services through a collaborative approach that involves the community and other relevant stakeholders to promote the healthy development of children.

*Flexible service delivery*

Services respond to family and community goals, and provide solutions through flexible procedures.

*Monitoring and evaluation*

Ensures the delivery of useful, responsive and effective programs by measuring quality, service processes, outputs and the outcomes for children, families and communities.

**Anne Bourke**  
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Child and Adolescent Health Service  
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